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COLLECTION AND USE OF PERSONAL INFORMATION

Rising Star Outreach of India collects information from the users in a number of ways, for example when the user:

- Makes a donation
- Signs up for a campaign
- Signs up to stay updated

CONTROLLERS OF PERSONAL INFORMATION

Any personal information provided or to be gathered by www.risingstaroutreachofindia.org is controlled by the Rising Star Outreach of India, having its registered office at Kadalmangalam Road, Thottanaval Village, Kunnavakkam Post, Uthiramerur Taluk, Kancheepuram District – 603107.

INFORMATION YOU GIVE US

We collect personal data using forms on our website. We receive and store information you enter on our website or give us in any other way. Rising Star Outreach of India has in place the necessary security mechanisms and only designated employees have access to your personal information.

Use of these forms is entirely voluntary on your part, so if you do not want us to hold any personal data about you, then please do not submit the forms. The personal data collected includes, but is not limited to, the following:

- Your name
- Your address
- Your telephone number(s)
- Your email address

We collect this data for limited purposes. Our team may use it for statistical data and to contact you in the future via email or by phone, including mobile phone, to update about Rising Star Outreach of India.

We do not collect or use this personal data for any other purpose.

Rising Star Outreach of India does not collect or record the user's personal information unless he/she chooses to provide it.

CONFIDENTIALITY

We maintain physical, electronic, and procedural safeguards in connection with the collection, storage, and disclosure of personally identifiable supporter information. Our security procedures mean that we may occasionally request proof of identity before we disclose personal information to you.

We have implemented security policies, rules, and technical measures to ensure that any personal data held under our control is protected from unauthorized access, unauthorized modification, unlawful destruction, accidental loss, improper use, or improper disclosure. Our employees and data processors who have access to, and are associated with the processing of, personal data are obliged to respect the confidentiality of our site visitor's personal data.

MAY SHARE YOUR PERSONAL INFORMATION

Except in the limited circumstances elicited below, Rising Star Outreach of India will never intentionally share your email addresses, phone numbers or financial information.

Necessity: If Rising Star Outreach of India is convinced that there has been some inappropriate activity with or on our website/webpages, communications, charitable services or personal or real property or if we have reasons to believe that any using Rising Star Outreach of India website, our donors, employees, partners, vendors, etc. have been inflicted with any harm, we will disclose (we may or may not notify you) personal information as we deem appropriate.

Required by Law: If any government or legal bodies require any information from us under the purview of a law or a legal compliance, we may go ahead and disclose the same.

Merger, Acquisition or Other Organisational Restructure: We also may transfer your personal information to a third-party successor in interest if we are involved in an acquisition, merger or other transfer of control or sale of assets.

PRIVACY OF E-MAIL LISTS

Individuals who join Rising Star Outreach of India mailing lists via its website or through its campaigning engagements are added to its email database. Rising Star Outreach of India does not sell, rent, loan, trade, or lease the addresses on our lists to anyone.

DONOR PRIVACY POLICY

Rising Star Outreach of India will not sell a donor's personal information collected online or offline with anyone else, nor send donor mailings on behalf of other organizations.

Rising Star Outreach of India will never sell personal information and will only share with contracted third parties acting as an agent on our behalf. These third parties may control your personal data for the purpose of processing and communication (i.e. Rising Star Outreach of India may share your data with Rising Star Outreach office in another country who are responsible for a project or action in which you've expressed interest for the purpose of communicating with you further).

CHILDREN'S PRIVACY NOTICE

Our website is not directed to children. All offers and solicitations are meant only for adult users of this website. Children who visit our website are free to access the various features our site offers without disclosing any personal information. We do not directly solicit or knowingly collect any information directly from children. Should it ever come to our attention that a child's personal information has in some way been provided to us, we will immediately delete that information.

OUR POLICY ON CHILD PROTECTION

GUIDELINES FOR SPONSORS / DONORS

As a sponsor / donor, you begin an altogether new relationship with your sponsored child. While you may be excited to share your child's details and photos, as a Rising Star Outreach of India child sponsor program, you have a responsibility to protect the children we serve.

Rising Star Outreach of India is committed to the welfare of children and their protection from abuse and exploitation. In order to help protect the privacy, dignity and personal safety of every

sponsored child, we expect you to follow the guidelines in line with our Child Protection Policies.

IMAGE DOWNLOAD GUIDELINES

We take potential misuse of child photographs on the web very seriously. Children and their families must be assured that Rising Star Outreach of India is protecting the integrity of the information about themselves that they've given us, including photographs. Privacy also demands that children, their families and communities be shielded from any potential inappropriate contact from sponsors or others.

That's why we don't allow downloading, copying, or replicating photos or other information relating to children and their communities from our web site or any social media pages without our prior written permission.

Rising Star Outreach of India monitors the web for inappropriate use of these images and we're committed to pursuing legal action to stopping their misuse.

COOKIES

Cookies are small amounts of data code that are transferred to a site visitor's hard drive through their web browser. Rising Star Outreach of India uses cookies only for the purposes outlined in this notice.

SECURITY

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software which encrypts sensitive information you input.

We transmit your entire contact details and credit card number to the appropriate credit card company during donation processing using SSL encryption.

REFUND AND CANCELLATION POLICY

We make public our policy on refund and cancellation of donations received for the social cause on payment gateway as under: -

- No refund/cancellation for the donated amount by any donor will not be entertained, the online donations through the online payment gateway.
- No cash or refund of money will be allowed.
- If any in-kind support received by the donor from anywhere the material will be reached to the deserving communities.

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If these terms and conditions are not accepted in full, the use of this site must be terminated immediately.